

## **CSM-ACE 2014** Cyber Threat Intelligence Driven Environments

Presented by James Calder Client Services Manager, Singapore

**Applied Intelligence** 





#### **Digital criminality**

Intelligence-led security

Shylock case study

Making threat intelligence work

Countering digital criminality



## **DIGITAL CRIMINALITY** Convergent trends in cyber and financial crime





## **RISKS IN CYBER SPACE**



Insurance Claims Benefit Fraud

**Opportunistic** 

Tax Evasion

**Internal Fraud** 

Individuals

## **EVOLUTION OF FRAUD ATTACK METHODOLOGIES**

"I've poured a glass of water down the back of the TV... but, I was told to do it by the man from the TV repair shop." - Woman from Europe

> First Party Fraud Application Fraud Tax Evasion Benefit Fraud Insurance Fraud

#### Planned

Individuals and Small Groups Staged / Induced Accidents Tax Refund Fraud Identify Theft Insider Fraud Social Engineering First Party Fraud

Organised

Teams Skills for hire Hierarchy Cyber Attack + Fraud Phishing Account Takeover

#### Automated

Technology enabled Highly scalable International

"After penetrating the computer network, the crime ring allegedly made more than 4,500 ATM transactions in about 20 countries around the world" -Fox news **Criminal Gains** 

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#### Time / Confidence / Sophistication

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#### THE ROLE OF CYBER IN ENABLING FRAUD

#### Definitions

**Cyber-crime**: Illegal or damaging acts in cyber-space (eg "hacking", DDoS, information theft)

Cyber-enabled crime:

Crimes facilitated or enhanced through use of cyber-space

**Digital criminal**: Organised criminals who specialise in stealing money using cyber techniques

	Fraud Challenge	Cyber Challenge
Definition	Fraud attacks are attacks against a business process	Cyber attacks are against information technology infrastructure
Method	Criminals seek to create or manipulate transactions.	Criminals seek to steal data or control/disrupt systems.
Threat Actor Goal	Financial Gain	Information Theft System Manipulation Economic Espionage Denial of Service
TIC		1212121



# Intelligence-led security Understanding threat intelligence



#### UNDERSTANDING THREAT INTELLIGENCE

THREAT

INTELLIGENCE



#### THREAT CONTEXT

- Malware signatures
- IOCs / IOAs
- Domain blacklists
- IP reputation lists
- Security mailing lists
- RSS feeds
- Open-source reports

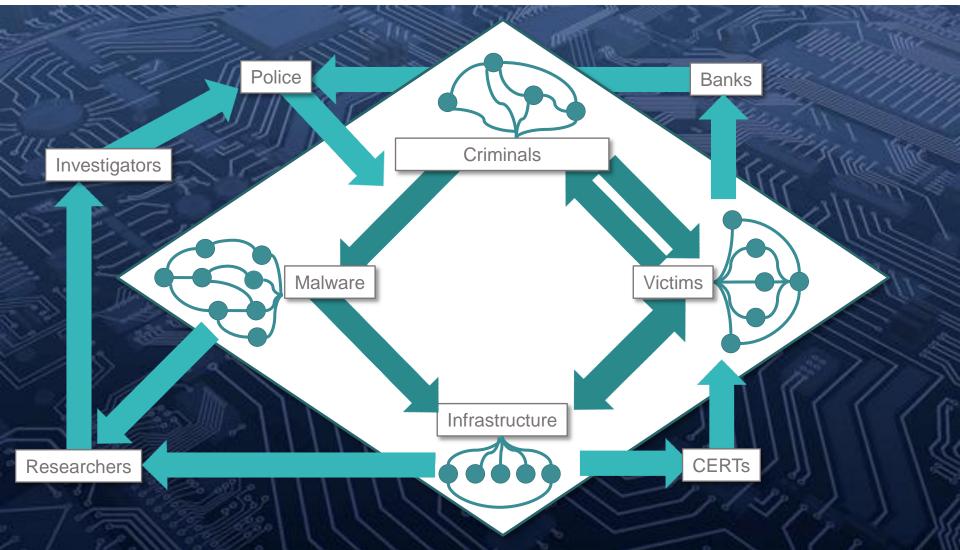
- Targets (sector / region)
- Motivation / Persistence
- Tools / Tactics / Procedures
- Attribution / Affiliation
- Socio-political context
- Business impacts
- Suggested mitigations

TECHNOLOGY FOCUSED RISK LANGUAGE

BUSINESS FOCUSED RISK LANGUAGE



#### **DRIVES THE BUILDING OF INTELLIGENCE MODELS**





#### SIX STEPS TO INTELLIGENCE-LED SECURITY

PERFORM THREAT ASSESSMENT

DETERMINE INTELLIGENCE REQUIREMENTS

**BUILD COLLECTION SOURCES** 

OPERATIONALIZE THREAT INTELLIGENCE

INTRODUCE SECURITY ANALYTICS

GAIN SITUATIONAL AWARENESS

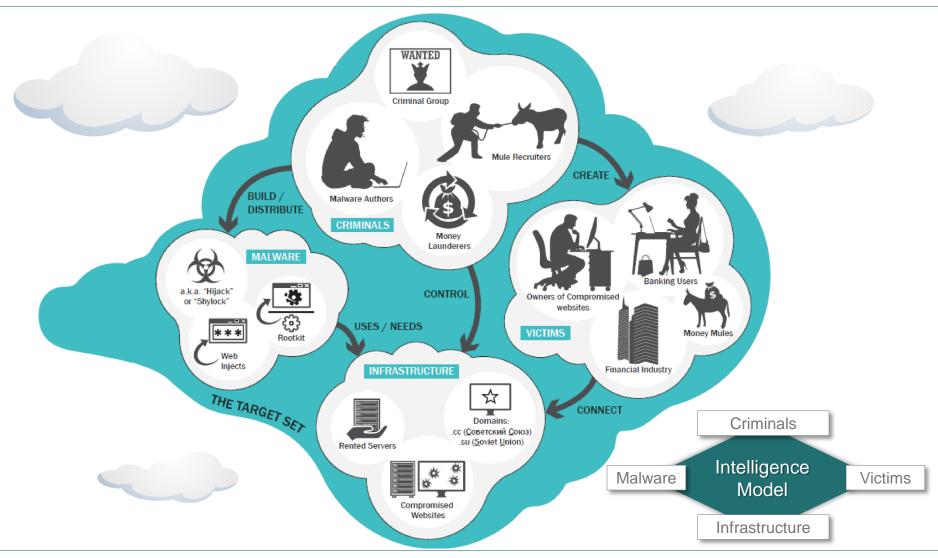


## Shylock Case Study Use of threat intelligence to counter digital crime





#### SHYLOCK – A CYBER CRIMINAL INTELLIGENCE PROBLEM

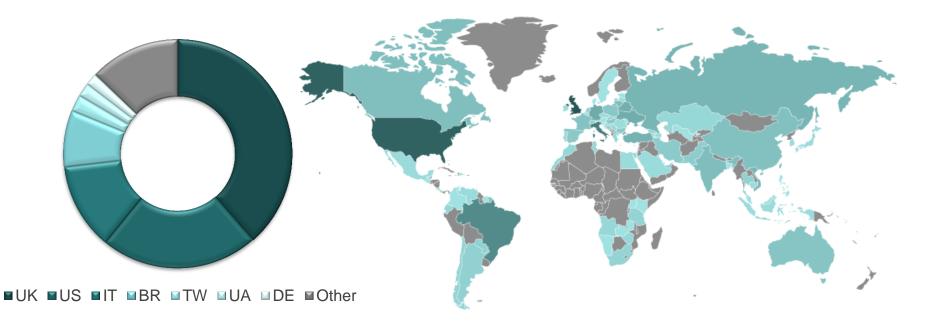




#### SHYLOCK FINANCIAL CRIME OPERATION

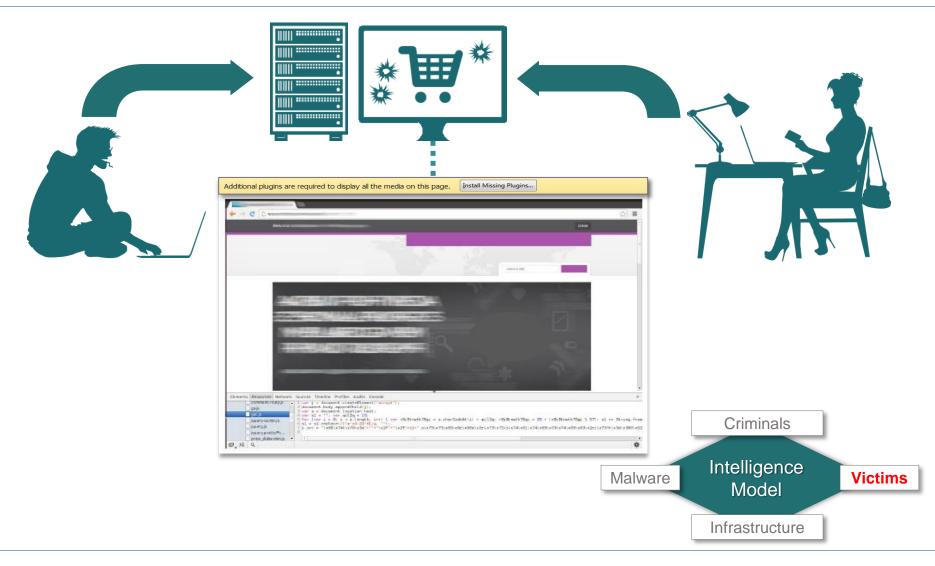
• Estimated at over 50K machines compromised

• **Global** victimisation, but with a **preference** for UK, US, and Italy



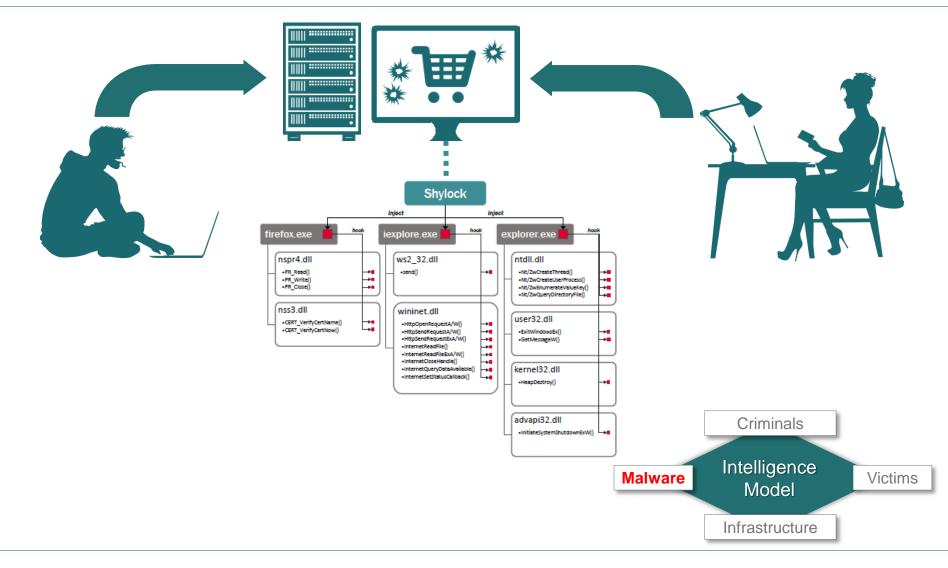


#### HOW IT WORKS – COMPROMISING THE VICTIM



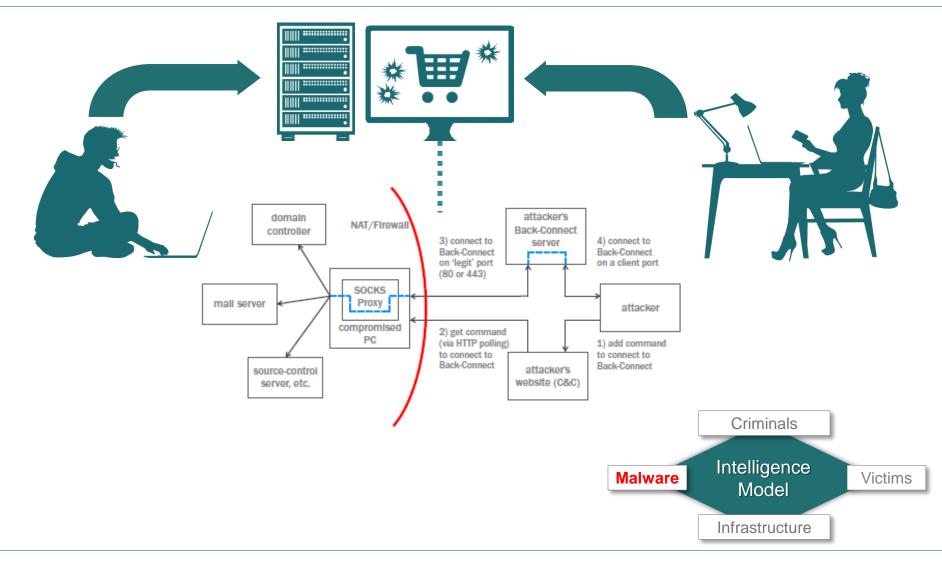


#### **HOW IT WORKS – MALWARE AUTOMATION**





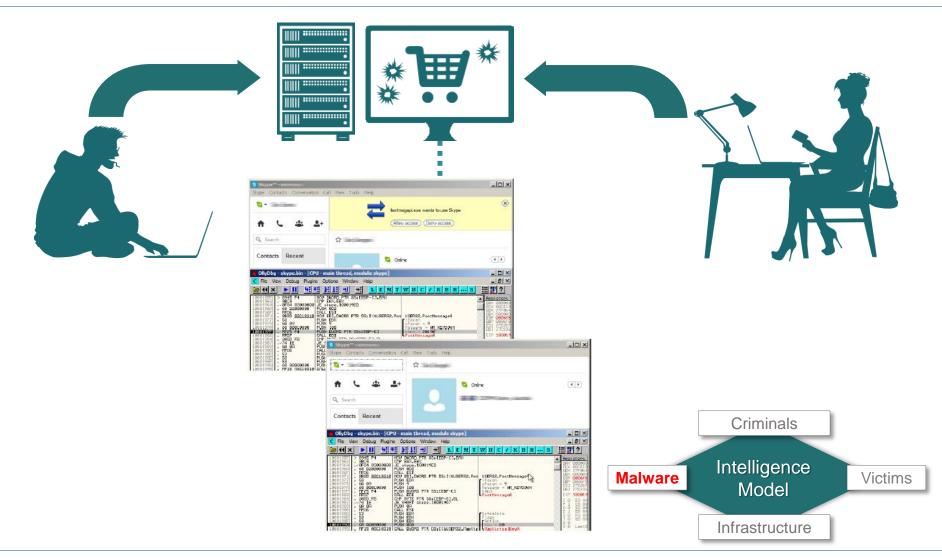
#### **HOW IT WORKS – MALWARE AUTOMATION**



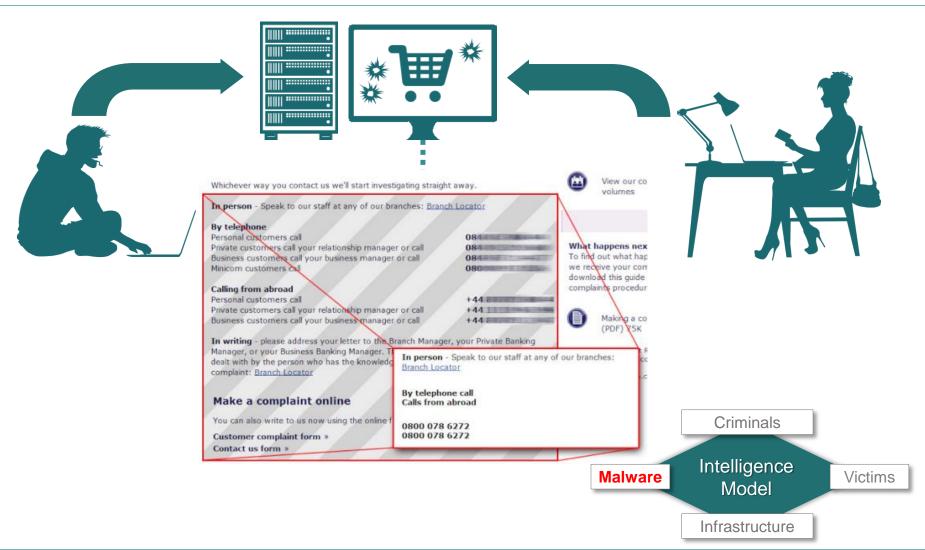
#### **Applied Intelligence**



#### **HOW IT WORKS – MALWARE AUTOMATION**



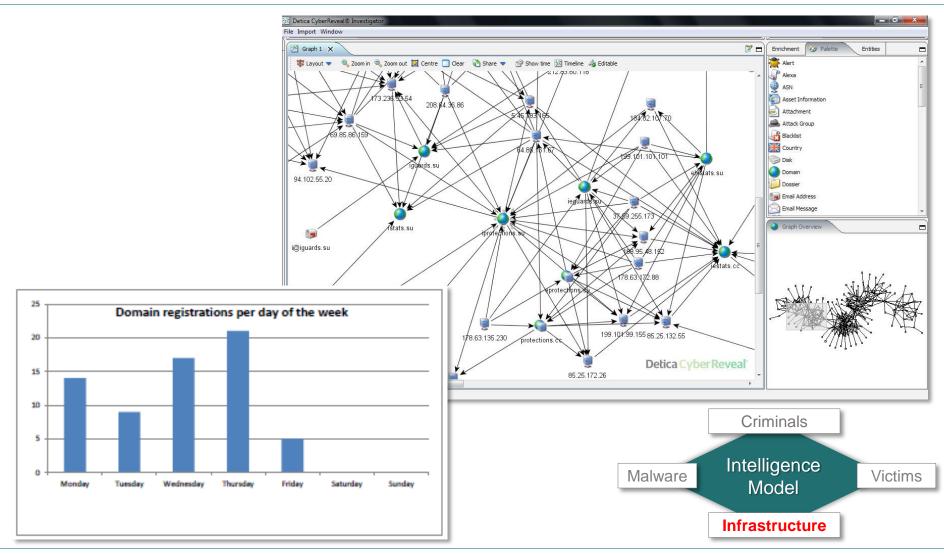
### HOW IT WORKS – BANKING WEBSITE MODIFICATION



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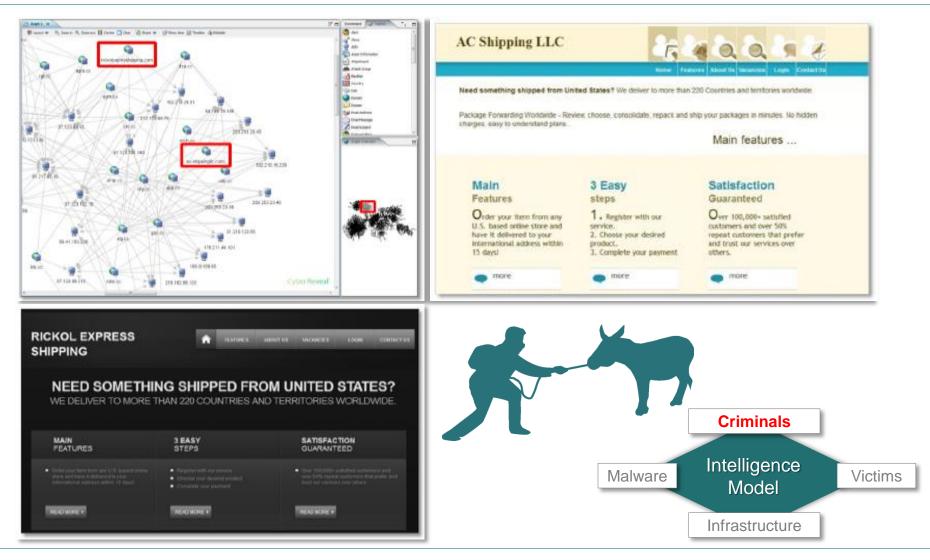


#### **FINDING THE C2 INFRASTRUCTURE**





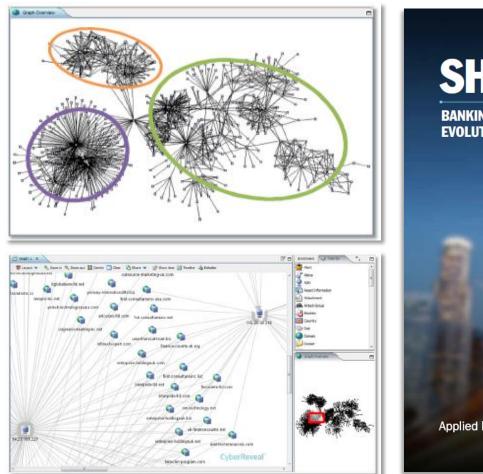
## LINKS TO MULE RECRUITMENT

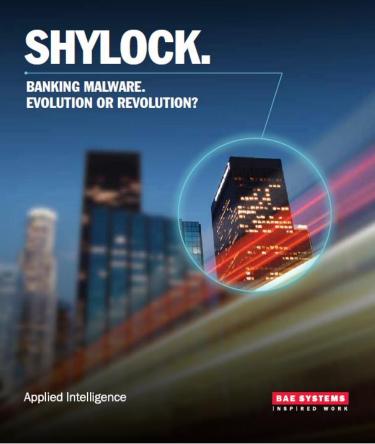


#### Applied Intelligence

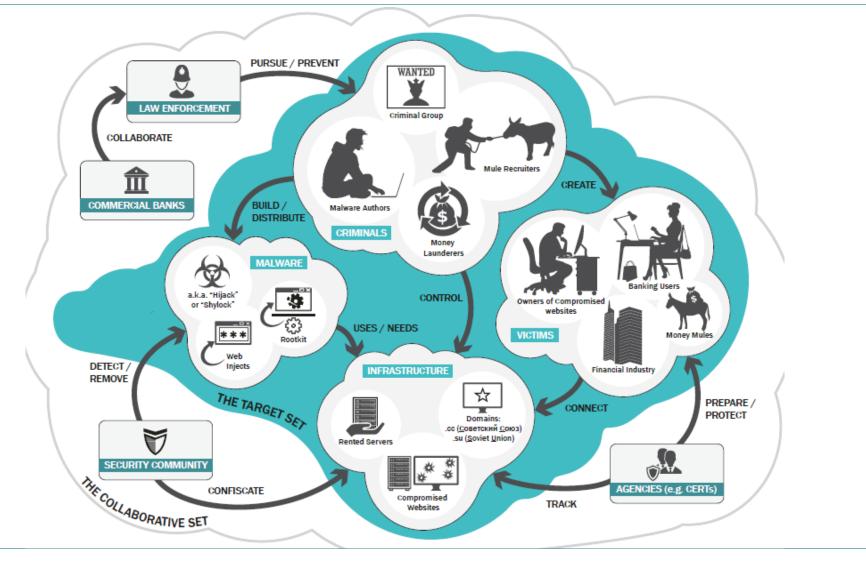


#### **PUTTING IT ALL TOGETHER**



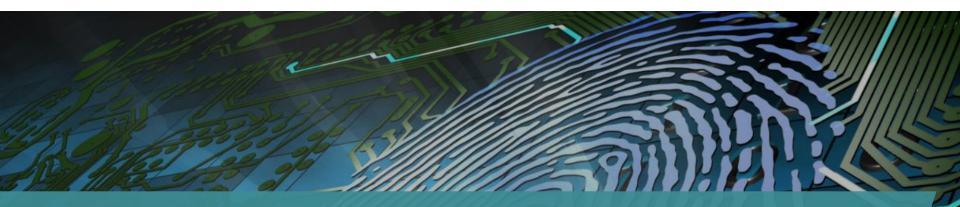


#### THE SHYLOCK TAKEDOWN – INTELLIGENCE INTO ACTION



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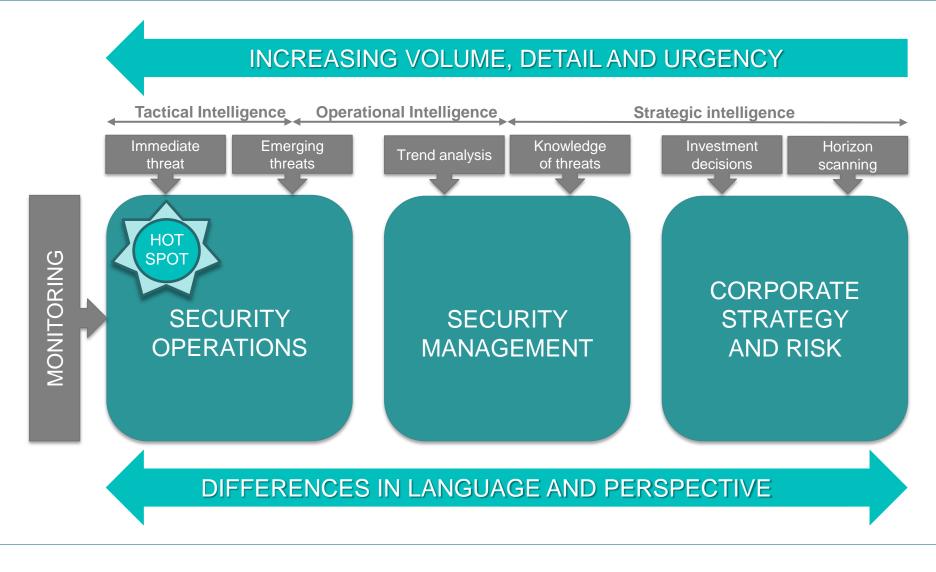


## Making threat intelligence work Turning people, process and technology into action





## FORMS OF THREAT INTELLIGENCE



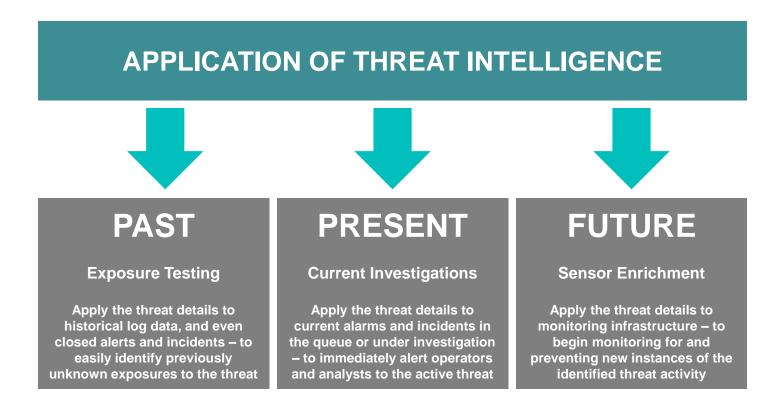


#### **MAKING THREAT INTELLIGENCE WORK – PEOPLE**



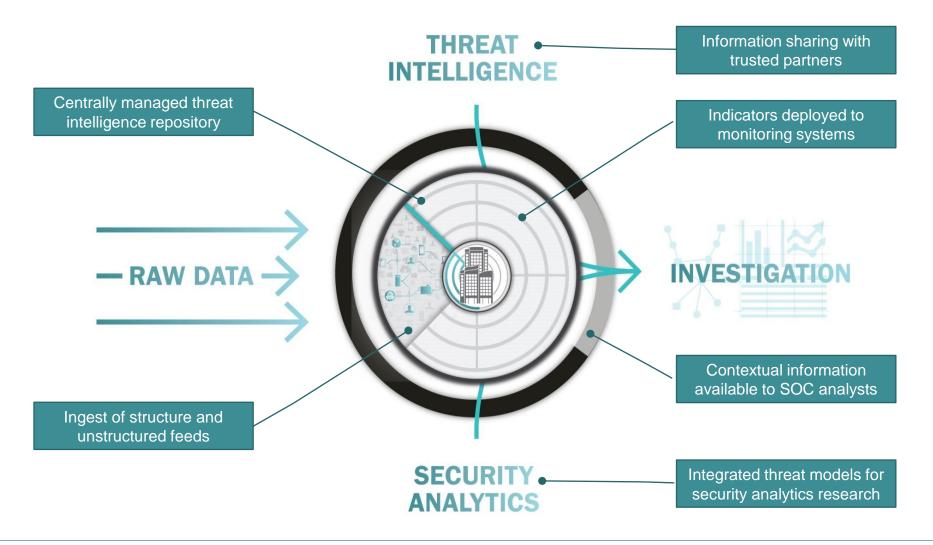


#### **MAKING THREAT INTELLIGENCE WORK – ACTION**





### ... IN A SECURITY OPERATIONS ENVIRONMENT



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