

MEDIA RELEASE

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CYBERSECURITY MALAYSIA PROVIDES DATA RECOVERY SERVICES TO HELP FLOOD VICTIMS IN THE EAST COAST

“Ops Jelajah Cyber” a CSR program to recover data or digital information destroyed during the recent flood calamity.

SERI KEMBANGAN (12 MARCH 2015): The Ministry of Science, Technology and Innovation (MOSTI), through its technical agency, CyberSecurity Malaysia - the National cyber security specialist centre – will offer data recovery services to residents of the east coast states of Peninsular Malaysia; the area most affected by the floods during the rainy season in late 2014. This initiative is a corporate social responsibility (CSR) program of CyberSecurity Malaysia, known as "Ops Jelajah Cyber".

This program is specially created to help victims of floods to retrieve their digital information, which have been destroyed when the floods damaged their ICT gadgets like computers, mobile phones, sim cards and memory cards.

"The recent floods calamity affected the residents both mentally and physically. During the first phase of recovery, the residents focused on restoring their homes and replacing home appliances, clothing and furnitures. Once the basic amenities have been restored, the residents can now shift their attention to their damaged ICT devices. Thus, it is timely to launch the 'Ops Jelajah Cyber' program. We encourage flood victims to come forward and seek our help. We will be there to help them recover the destroyed data from their computer and mobile devices." Said YB Datuk Dr. Ewon Ebin, Minister of Science, Technology and Innovation (MOSTI) in a statement during the flag-off ceremony, which was officiated by YB Datuk Dr. Abu Bakar Mohamad Diah, Deputy Minister of Science, Technology and Innovation, on his behalf.

Among the assistance provided are diagnostics; recovery of data from USB thumb drive, external hard disc, SIM card and memory card; data sanitization; as well as information sessions on data management, cyber security and incident handling through Cyber999 help center.

"As the ministry that is responsible for the development of science and technology in Malaysia, it is only natural for us to mobilize experts from CyberSecurity Malaysia to the ground to help victims by offering expert services in the field of cybersecurity and safety." Added Datuk Dr. Ewon Ebin.



Data recovery process offered through this program depends on the level and type of damage suffered by the ICT equipment. According to Dr. Amirudin Abdul Wahab, Chief Executive Officer of CyberSecurity Malaysia, "if it involves physical damage, it can be restored with the replacement of mechanical or electrical components involved, and if it involves logical damage, it can be restored by repairing the file system of digital storage media involved.

"We invite the public to bring their digital storage media inundated by flood water, such as USB thumb drives, external hard disc and Memory Card. They only need to bring their Identity Card for registration purposes, and list down the types of data or files to be repaired such as Microsoft Office, multimedia files, and so on. They are also requested to bring along a new USB thumb drive, external hard disc, hard disk or memory card to save the successfully recovered data." Explained Dr Amirudin

The "Ops Jelajah Cyber" Convoy left the compound of CyberSecurity Malaysia's office in Seri Kembangan towards the first location, Kota Bharu in Kelantan on 12th March. Their next destinations are Terengganu and Pahang state. "Ops Jelajah Cyber" is supported by the State Governments of Kelantan, Pahang, and Terengganu. The program also receives supports from cybersecurity industry players, namely Prisma Khas Sdn Bhd, Myung Inovasi Terkini Sdn Bhd, WS Mentari Sdn Bhd, and Trends Integrated. The itinerary of the convoy is included in this release.

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CyberSecurity Malaysia, an agency under the purview of the Ministry of Science, Technology and Innovation (MOSTI) is responsible for ensuring the safety and security of the national cyberspace.

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