

SEBUTHARGA NO.: SH/29/2022
SCOPE OF WORKS, TECHNICAL SPECIFICATIONS & REQUIREMENTS

ITEM NOS.	CYBERSECURITY MALAYSIA's SCOPE OF WORKS, TECHNICAL SPECIFICATIONS & REQUIREMENTS	CYBERSECURITY MALAYSIA's RQMT LEVEL (See Note 1)	PLEASE TICK IF BIDDER COMPLY (See Note 2)	BIDDER'S REMARKS (INCLUDING DETAILS/REASONS AND ATTACHMENT) IF BIDDER DOES NOT COMPLY	BIDDER'S REMARKS IF ANY (INCLUDING DETAILS AND ATTACHMENT) IN SUPPORTING THEIR COMPLIANCE STATEMENT
A	<u>GENERAL REQUIREMENTS</u>				
1.0	<u>SCOPE OF WORKS</u>				
1.1	Bidder <u>MUST</u> fully comply with the scope of works, which includes the supply, delivery, testing, commissioning, handover, and acceptance of the item specified in the Bill of Quantities and Price Schedules (BQ).	M			
1.2	The item shall be delivered (including appropriate packaging) to CyberSecurity Malaysia, Selangor, Malaysia.	M			
1.3	Bidder's partial compliance to the said scope of works shall be disqualified.	M			
2.0	<u>BIDDER'S RESPONSIBILITY</u>				
2.1	The bidder shall review this document and take full responsibility for obtaining information from CyberSecurity Malaysia as may be required to meet the specifications and requirements.	I			
2.2	The bidder shall review and fulfill all specifications and requirements before committing to sign the purchase agreement.	M			
3.0	<u>DOCUMENTATION REQUIREMENTS</u>				
3.1	All documentation shall be in English. The bidder shall be responsible for any translation cost incurred (if any) in regard to the submission of the documentation required by this tender.	M			
3.2	CyberSecurity Malaysia reserves the right to reproduce all or part of the document submitted by the bidder for internal use.	G			
3.3	Bidder to provide brochures and other relevant documentation for the proposed items.	M			

Note 1 : **CyberSecurity Malaysia's Requirement Level :-**

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4.0	<u>WARRANTY REQUIREMENTS</u>				
4.1	The warranty shall include both parts and labor for a minimum period of one (1) year.	M			
5.0	<u>DELIVERY REQUIREMENTS</u>				
5.1	The successful bidder shall complete the entire scope of works within FOUR (4) weeks or earlier after receipt of CyberSecurity Malaysia's Letter of Acceptance (LOA).	M			
5.2	The customer has the authority to reject any kind of bugs during or after installation. The replacement shall be done within the same day without extra charge.	M			
5.3	The bidder shall be responsible for any incidence that occurred during transportation of the unit to the CyberSecurity Malaysia site.	M			
6.0	<u>EXPERIENCE REQUIREMENTS</u>				
6.1	The bidder shall possess a minimum of two (2) years of similar experience for this provision.	G			
6.2	The bidder to provide a list of past clients for reference.	G			
B	<u>TECHNICAL SPECIFICATIONS & REQUIREMENTS</u>				
1.0	<u>PURPOSE</u>				
	The purpose of purchasing is for Cyber Health Assessment (CHA) – Crisis Management and Emergency Response Planning (CMERP) Deployment for <i>Program Pemerkasaan Keselamatan Siber (PGPKS) kepada Perusahaan Kecil dan Sederhana (PKS)</i> .	I			

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2.0	<u>TECHNICAL SPECIFICATION</u>										
2.1	The bidder proposed the item must be able to follow based on the minimum specification and features as below:	M									
	<table border="1"> <thead> <tr> <th data-bbox="152 523 228 555">NO.</th> <th data-bbox="228 523 869 555">DESCRIPTION</th> <th data-bbox="869 523 963 555">QTY.</th> </tr> </thead> <tbody> <tr> <td data-bbox="152 555 228 1281">1.0</td> <td data-bbox="228 555 869 1281"> Server with below specification or equivalent or higher: - a) Processor: Intel Xeon 10Cores b) Memory: 32GB per host c) Storage: HDD, 1TB Mirror Raid d) Network Card: Onboard NIC, 4 x GE RJ45 e) Power Supply: Power Supply Supports 550W, 800W, 1200W, 1300W, 1600W, 2000W, 2200W f) System Management: Support for IPMI V.2.0, IPMI 2.0 with virtual media over LAN and KVM-over-LAN support g) Form Factor: 1U or 2U rack server h) Mounting kits: Sliding Rails with Cable Management Arm i) Software – IPS, IDS & NSM: j) Software – IDS Function k) Software – Performance l) Software – Protocol Detection m) Software – NSM: n) Sensor On Premises Installation (Racking and Network connectivity) o) OS Reformat and reinstallation with configuration p) Sensor OS Cleanup / malware removal q) Sensor Component Installation and configuration r) Sensor registration to cloud portal s) System Testing Verification and Go-live t) To provide Operation guide – Working with System / Dashboard u) Decommissioning / sensor Disassembly v) Hardware support: 3Yr ProSupport onsite service </td> <td data-bbox="869 555 963 1281">5</td> </tr> </tbody> </table>	NO.	DESCRIPTION	QTY.	1.0	Server with below specification or equivalent or higher: - a) Processor: Intel Xeon 10Cores b) Memory: 32GB per host c) Storage: HDD, 1TB Mirror Raid d) Network Card: Onboard NIC, 4 x GE RJ45 e) Power Supply: Power Supply Supports 550W, 800W, 1200W, 1300W, 1600W, 2000W, 2200W f) System Management: Support for IPMI V.2.0, IPMI 2.0 with virtual media over LAN and KVM-over-LAN support g) Form Factor: 1U or 2U rack server h) Mounting kits: Sliding Rails with Cable Management Arm i) Software – IPS, IDS & NSM: j) Software – IDS Function k) Software – Performance l) Software – Protocol Detection m) Software – NSM: n) Sensor On Premises Installation (Racking and Network connectivity) o) OS Reformat and reinstallation with configuration p) Sensor OS Cleanup / malware removal q) Sensor Component Installation and configuration r) Sensor registration to cloud portal s) System Testing Verification and Go-live t) To provide Operation guide – Working with System / Dashboard u) Decommissioning / sensor Disassembly v) Hardware support: 3Yr ProSupport onsite service	5				
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C	<u>SUPPORT AND MAINTENANCE REQUIREMENTS</u>				
1.0	<u>VENDOR ASSISTANCE REQUIREMENT</u>				
1.1	The bidder is required to have established technical support set up in Malaysia.	M			
1.2	The Pro-support onsite is for a duration of three (3) years.	M			
1.3	The support required for the provision is as below: a) Corrective maintenance including report. b) Software update and maintenance.	M			
1.4	The bidder must possess technical support personnel. Bidder to specify the number of personnel.	G			
1.5	The bidder must provide technical support during the weekend or public holiday via phone, email, or remotely.	G			
1.6	The bidder is required to specify any special requirement in order to provide onsite support.	G			

-END OF DOCUMENT-

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