

SEBUTHARGA NO.: SH/12/2024
SCOPE OF WORKS, TECHNICAL SPECIFICATIONS & REQUIREMENTS

ITEM NOS.	CYBERSECURITY MALAYSIA'S SCOPE OF WORKS, TECHNICAL SPECIFICATIONS & REQUIREMENTS	CYBERSECURITY MALAYSIA'S RQMT LEVEL (See Note 1)	PLEASE TICK IF BIDDER COMPLY (See Note 2)	BIDDER'S REMARKS (INCLUDING DETAILS/REASONS AND ATTACHMENT) IF BIDDER DOES NOT COMPLY	BIDDER'S REMARKS IF ANY (INCLUDING DETAILS AND ATTACHMENT) IN SUPPORTING THEIR COMPLIANCE STATEMENT
A	GENERAL REQUIREMENTS				
1.0	<u>SCOPE OF WORKS</u>				
1.1	Bidder MUST fully comply with the scope of works, which include the supply, delivery, installation, configuration, integration, testing, commissioning, handover, and acceptance of the software license specified in Bill of Quantities and Price Schedules.	M			
1.2	The software license shall be delivered (including appropriate packaging) to CyberSecurity Malaysia, Selangor, Malaysia and site location in Kajang, Selangor.	M			
1.3	Bidder's partial compliance to the said scope of works shall be disqualified.	M			
2.0	<u>BIDDER'S RESPONSIBILITY</u>				
2.1	The bidder shall review this document and take full responsibility of obtaining information from CyberSecurity Malaysia as may be required to meet the specifications and requirements.	I			
2.2	The bidder shall review and fulfill all specifications and requirements before committing to sign the Letter of Acceptance (LOA).	M			
2.3	The bidder shall be the authorized representative/reseller of the software in Malaysia. The bidder MUST provide letter of confirmation or appointment from the original software developer/manufacturer/distributor for our reference.	M			
3.0	<u>BIDDER PAST EXPERIENCES</u>				
3.1	Bidder shall have at least two (2) experiences in supplying IT & CCTV equipment including the software related to it.	M			

Note 1 : **CyberSecurity Malaysia's Requirement Level :-**
M – Mandatory Requirement : These are **ESSENTIAL/CRITICAL** requirements that **MUST** be fully complied by Bidder.
G – General Requirement : These are **DESIRABLE** requirements and Bidder is required to comply.
I – For Info Only : These are information for the Bidder to take note and acknowledge.

Note 2 : A blank (ie. no tick in this column) shall be taken as Bidder being in non-compliance for that particular line item unless otherwise specified.

SEBUTHARGA NO.: SH/12/2024
SCOPE OF WORKS, TECHNICAL SPECIFICATIONS & REQUIREMENTS

ITEM NOS.	CYBERSECURITY MALAYSIA'S SCOPE OF WORKS, TECHNICAL SPECIFICATIONS & REQUIREMENTS	CYBERSECURITY MALAYSIA'S RQMT LEVEL (See Note 1)	PLEASE TICK IF BIDDER COMPLY (See Note 2)	BIDDER'S REMARKS (INCLUDING DETAILS/REASONS AND ATTACHMENT) IF BIDDER DOES NOT COMPLY	BIDDER'S REMARKS IF ANY (INCLUDING DETAILS AND ATTACHMENT) IN SUPPORTING THEIR COMPLIANCE STATEMENT
3.2	Bidder to provide list of past client reference (completed and ongoing), inclusive of authorized contact person and contact number for CyberSecurity Malaysia's reference.	M			
4.0	<u>DOCUMENTATION REQUIREMENTS</u>				
4.1	All documentation shall be in English. Bidder shall be responsible for any translation cost incurred (if any) in regard to the submission of the documentation required by this Sebutharga.	M			
4.2	CyberSecurity Malaysia reserves the right to reproduce all, or part of the document submitted by the bidder for internal use.	G			
4.3	Bidder to provide brochures and other relevant documentation for the software.	G			
5.0	<u>WARRANTY AND SUPPORT REQUIREMENTS</u>				
5.1	The software warranty MUST be 90 days of standard software warranty and services from the bidder and the distributor/manufacturer from the acceptance/renewal date of the software license by CyberSecurity Malaysia	M			
5.2	Support services for the software shall also be for a period of two (2) years after the warranty ends.	M			
6.0	<u>DELIVERY REQUIREMENTS</u>				
6.1	Successful bidder shall complete the entire scope of works in six (6) weeks after receipt of CyberSecurity Malaysia Letter of Acceptance (LOA).	M			
6.2	CyberSecurity Malaysia has the right to reject any kind of bugs during or after installation.	M			
6.3	The replacement shall be done in six (6) weeks without extra charge.	M			

Note 1 : **CyberSecurity Malaysia's Requirement Level :-**
M – Mandatory Requirement : These are **ESSENTIAL/CRITICAL** requirements that **MUST** be fully complied by Bidder.
G – General Requirement : These are **DESIRABLE** requirements and Bidder is required to comply.
I – For Info Only : These are information for the Bidder to take note and acknowledge.

Note 2 : A blank (ie. no tick in this column) shall be taken as Bidder being in non-compliance for that particular line item unless otherwise specified.

SEBUTHARGA NO.: SH/12/2024 SCOPE OF WORKS, TECHNICAL SPECIFICATIONS & REQUIREMENTS

ITEM NOS.	CYBERSECURITY MALAYSIA'S SCOPE OF WORKS, TECHNICAL SPECIFICATIONS & REQUIREMENTS	CYBERSECURITY MALAYSIA'S RQMT LEVEL (See Note 1)	PLEASE TICK IF BIDDER COMPLY (See Note 2)	BIDDER'S REMARKS (INCLUDING DETAILS/REASONS AND ATTACHMENT) IF BIDDER DOES NOT COMPLY	BIDDER'S REMARKS IF ANY (INCLUDING DETAILS AND ATTACHMENT) IN SUPPORTING THEIR COMPLIANCE STATEMENT
6.4	The bidder shall be responsible for any incidence occurred during transportation of the software to CyberSecurity Malaysia site (where is applicable).	M			
B 1.0	<u>TECHNICAL SPECIFICATIONS & REQUIREMENT</u> <u>SPECIFICATION TITLE</u> Purchase specifications for the software renewal as per Technical Specification below.	I			
1.1	<u>1 unit of Renewal License BriefCam Video Analytic Platform Software</u> specifications as follows: i) Manufacturer: BriefCam ii) Tag number: <i>to be disclosed upon purchase</i> iii) Base Package: Insights with Standard Customer Care Program iv) Start date: Upon issuance of Letter of Acceptance (LOA) v) Support License: 2 Year support license vi) No. of user: 05 vii) Online and onsite support in Klang Valley	M			
1.2	<u>Software hands-on training/ System Training</u> Administrator and technical training for BriefCam as details below: - i) 25 personnel ii) Training module should cover on configuration, troubleshooting, and at software level for any new features available iii) Software training manuals/ notes/ handouts	M			

Note 1 : **CyberSecurity Malaysia's Requirement Level :-**
M – Mandatory Requirement : These are ESSENTIAL/CRITICAL requirements that **MUST** be fully complied by Bidder.
G – General Requirement : These are DESIRABLE requirements and Bidder is required to comply.
I – For Info Only : These are information for the Bidder to take note and acknowledge.

Note 2 : A blank (ie. no tick in this column) shall be taken as Bidder being in non-compliance for that particular line item unless otherwise specified.

SEBUTHARGA NO.: SH/12/2024
SCOPE OF WORKS, TECHNICAL SPECIFICATIONS & REQUIREMENTS

ITEM NOS.	CYBERSECURITY MALAYSIA's SCOPE OF WORKS, TECHNICAL SPECIFICATIONS & REQUIREMENTS	CYBERSECURITY MALAYSIA's RQMT LEVEL (See Note 1)	PLEASE TICK IF BIDDER COMPLY (See Note 2)	BIDDER'S REMARKS (INCLUDING DETAILS/REASONS AND ATTACHMENT) IF BIDDER DOES NOT COMPLY	BIDDER'S REMARKS IF ANY (INCLUDING DETAILS AND ATTACHMENT) IN SUPPORTING THEIR COMPLIANCE STATEMENT
	Note: Training venue and F&B/caterer will be provided by CyberSecurity Malaysia. No cost to be charged by the bidder to CyberSecurity Malaysia on the training venue and F&B/caterer.				
C	SUPPORT AND MAINTENANCE REQUIREMENT				
1.0	Bidder MUST provide online and/or onsite (where is applicable) technical support and maintenance service during working days (Monday to Friday), 9am-6pm, for a period of two (2) years at CyberSecurity Malaysia and/or site location in Kajang, Selangor.	M			
2.0	Bidder MUST provide two (2) hours response time and one (1) working day resolution time (excluding weekends and public holidays), throughout the contract period.	M			
3.0	Bidder is required to specify on any special requirement to provide onsite support.	M			
4.0	Bidder is required to have an established technical support set-up in Malaysia.	M			
5.0	Bidder MUST possess technical support personnel. Bidder to specify the number of personnel and organizational chart.	M			
6.0	Bidder MUST provide the Service Level Agreement (SLA) for the proposed preventive and corrective services/support/maintenance.	M			

Note 1 : **CyberSecurity Malaysia's Requirement Level :-**

M – Mandatory Requirement : These are **ESSENTIAL/CRITICAL** requirements that **MUST** be fully complied by Bidder.

G – General Requirement : These are **DESIRABLE** requirements and Bidder is required to comply.

I – For Info Only : These are information for the Bidder to take note and acknowledge.

Note 2 : A blank (ie. no tick in this column) shall be taken as Bidder being in non-compliance for that particular line item unless otherwise specified.