MEDIA RELEASE

CYBERSECURITY MALAYSIA ASSISTS INTERNET USERS TO REMOVE MALWARE FROM THEIR COMPUTERS

(**KUALA LUMPUR**) – In November 2011, CyberSecurity received reports regarding the propagation of a malware called DNSChanger. Since then, CyberSecurity Malaysia had notified approximately 1,000 – 1,500 Internet Service Providers (ISPs) and network owners in Malaysia that their computers have been infected by DNSChanger malware.

As part of the global effort led by the DNSChanger Malware Working Group (DCWG) based in the USA, CyberSecurity Malaysia has set up a web page where Internet users in Malaysia can check whether their computers have been infected by visiting http://dnschanger.detect.my. If infected, there is an option to download a removal tool to fix the problem. Most antivirus software should be able to detect and remove the malware from the computers.

"Our Cyber999 Computer Security Incidents Help Centre has been contacting computer owners about the infection but there are still quite a number of computers out there that are still infected. We hope that the page and tool released will assist users to detect and remove the malware themselves" said Lt Col (R) Prof Dato' Husin Jazri, Chief Executive Officer of CyberSecurity Malaysia.

Some of the preventive measures that Internet users can take against the DNSChanger and other malware infections are:

- Always update their computers with latest patches and security fixes.
- Install Anti-virus software and make sure it has the latest signatures.
- Do not click on unsolicited web links and attachments.
- Make sure the Internet browsers are up to date with the latest patches.

Prof Dato' Husin also added "DNSChanger malware detection solution is another proactive initiative by CyberSecurity Malaysia in its effort to mitigate the cyber security incidents in the country. At present, we are also looking at a few other malware families to be removed in similar fashion this year as part of our malware response work'.

Internet users can also ask for assistance from cyber999@cybersecurity.my if they need help with removing the malware. Browse http://www.mycert.org.my for further information.

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About CyberSecurity Malaysia

CyberSecurity Malaysia is the national specialist centre for cyber security, under the purview of the Ministry of Science, Technology and Innovation (MOSTI), Malaysia. For information, please visit our website at http://www.cybersecurity.my. For general inquiry, please email to: info@cybersecurity.my. To report cyber incidents such as harassment, fraud or intrusion to our Cyber999™ Help Centre, you may email to cyber999@cybersecurity.my. Follow us on social networks: www.facebook.com ("CyberSecurity Malaysia" fan page) and www.twitter.com/cybersecuritymy

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