MINISTRY OF DIGITAL

PRESS RELEASE

MALAYSIA TAKES A GIANT LEAP TOWARDS A TRUSTWORTHY DIGITAL FUTURE

KUALA LUMPUR, 6 August 2024 – A high-level dialogue forum convened today on the first day of the CyberDSA 2024 which brought together industry leaders, policymakers, and experts to address the critical issue of digital trust in Malaysia. Entitled "Building Trust in Malaysia's Digital Journey", the forum identified key challenges and opportunities to establish a secure and reliable digital ecosystem.

The forum underscored the growing importance of digital trust as a cornerstone for Malaysia's digital economy. Panellists emphasised that a strong foundation of trust is essential to fostering innovation, attracting investments, and ensuring the protection of citizens' data.

Key focus areas that emerged from the discussions included:

- Understanding Digital Trust: Participants learned about the multifaceted concept of Digital Trust, which refers to the confidence users have in the security, privacy, and reliability of digital systems, technologies, and transactions.
- Exploring the Dangers of a Trust Deficit: The forum highlighted the risks associated with a lack of trust in the digital world, stressing that a trust deficit can significantly hinder progress and innovation. Ensuring users feel safe and confident when interacting with digital services or products is essential for driving nationwide adoption and engagement.
- Unlocking the Potential of a Trusted Digital Malaysia: Building Digital Trust is key to fueling Malaysia's digital transformation. The discussions underscored how trust can enhance user confidence, promote innovation, and ensure the success of digital initiatives across the nation.

Chief Operating Officer CyberSecurity Malaysia, Roshdi Bin Haji Ahmad, said, "The focus on 'Building Trust in Malaysia's Digital Journey' is both timely and crucial. As we navigate an increasingly digital landscape, it is imperative that we establish a robust digital trust framework. By fostering a culture of trust grounded in ethical conduct, transparency, and accountability, leveraging cutting-edge technologies like blockchain and artificial intelligence will not only

enhance trust and security but also position Malaysia as a leader in the global digital economy."

The "Building Trust in Malaysia's Digital Journey" forum marked a significant step towards fostering a robust and trustworthy digital ecosystem in Malaysia.

The event was organised by CyberSecurity Malaysia, the cybersecurity technical agency under the Ministry of Digital. As Malaysia continues its digital transformation journey, the insights gained from this forum will serve as a foundation for future initiatives aimed at strengthening digital trust across the nation. CyberSecurity Malaysia will continue to engage with the public and private sectors to drive initiatives that promote digital trust and contribute to Malaysia's digital transformation.

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