



MINISTRY OF COMMUNICATIONS
AND MULTIMEDIA MALAYSIA

CyberSecurity
MALAYSIA

TIPS TO PROTECT DIGITAL STORAGE MEDIA

Steps to follow when handling digital storage media damaged by the flood.

Source:

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“Lost your Data in the flood? 5 Tips to Data Recover in a Flash!”

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1

ACT IMMEDIATELY

To avoid rust, act immediately for higher chances of successful data recovery.

2

SAFETY FIRST

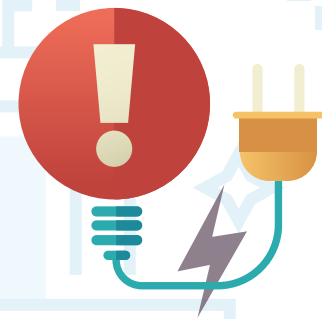
Ensure digital gadget is unplugged from the power source when removing hard drive from the computer.



3

DO NOT POWER THE GADGET

Do not attempt to power up your digital gadget and storage media as you will worsen the damage.



4

KEEP THE DIGITAL STORAGE MEDIA AS IT IS

Do not dry or clean the digital storage media affected by flood because they are ultra-sensitive, and prone to scratch which can destroy stored data.



5

DO NOT DIY (DO IT YOURSELF)

Digital storage media damaged by flood requires specific cleaning solution and procedure including a cleanroom environment to recover data.

6

SEAL THE STORAGE MEDIA GADGET

It is advised to seal the digital storage media in an air tight plastic bag.



7

GET PROFESSIONAL HELP

Get professional assistance to recover digital storage media damaged by flood.

For more information,

browse <https://www.cybersecurityclinic.my/> or contact +603- 8008 7083 or email: mycsc@cybersecurity.my (technical support)